



Volunteer Code of Conduct

LINC Austin is passionate about caring for people, regardless of where they are today, yesterday or tomorrow. We believe that each day we are able to serve and care for people, there is urgency. Today may be the only day you get with any given client. So, as a LINC Austin Team Member, it is our mission and goal to make the very most of each opportunity.

So as you serve...

- Treat everyone with respect, loyalty, patience, integrity, courtesy, dignity, and consideration.
- Be encouraging and positive with fellow LINC Austin Team Members, clients and staff.
- Choose your words carefully and consider your actions. Consider your environment.
- Be Authentic! Share your life without giving personal information.
- Work hard to earn the right to share your faith. Be patient and wait for each client to ask about faith.
- Develop boundaries immediately. Meet in a public place, limit physical contact to side hugs and handshakes, provide support without giving or receiving monetary gifts, be clear about how and when you can be contacted.
- Make promises that you REALLY can keep!
- Report to LINC Austin staff any suspicion or evidence of abuse, or neglect of minors or clients immediately, verbally and in writing (letter, email or text). It is our responsibility to have the best interest of our clients.

As a LINC Austin Team Member desire to be an example of love, compassion, integrity and character. Your words and actions may have greater influence than you realize.

So as you serve...

- Refrain from using tobacco products while volunteering.
- Refrain from using, possessing or being under the influence of alcohol or drugs at any time while volunteering.
- Refrain from using profanity, foul or offensive language.

As a LINC Austin Volunteer and Team Member, I understand that any action inconsistent with this Code of Conduct, or any behavior deemed inappropriate by LINC Austin Staff, may result in the removal as a volunteer from LINC Austin programs.

Printed Name _____ Date _____

Signature _____